	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assitance available at gate from arrival on chocks)	Target	April	May	June	July	August	September
Pre-booked	10 mins	100%	100%	100%	100%	100%	100%	100%	10 mins	100%	100%	100%	100%	100%	100%	100%
	20 mins	100%	100%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	100%	30 mins	100%	100%	100%	100%	100%	100%	100%
Non pre-booked	25 mins	100%	100%	100%	100%	100%	100%	100%	25 mins	100%	100%	100%	100%	100%	100%	100%
	35 mins	100%	100%	100%	100%	100%	100%	100%	35 mins	100%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%	100%